Frequently Asked Questions



What is Envoy?

Envoy is the only specialty pharmacy therapy management solution that collects, aggregates and delivers real-world evidence on the impact of clinical outcomes to the cost of care, adherence and product utilization, supporting top-line growth for the specialty pharmacy and strategic product commercialization for the manufacturer.

I already have an agreement with another data provider. How is your solution different?

While there are other clinical therapy management tools on the market, Envoy is not just a tool – it's a comprehensive solution that also includes reporting, business intelligence and support. Unique to this solution is the fact that it is easily customizable and scalable based on both the workflow of the clinician and your organization's needs.

What reporting capabilities does Envoy provide?

Envoy delivers real-time, easy-to-access reporting via customized portals on both population and patient-specific data that can be tracked by therapy, diagnosis and specialty products. Snapshot reports are available for patients and physician groups. Standardized reporting includes MHAQ, Rapid3, INCAT, SF12, WPAI and other reporting measures. Financial and operational analyses are also provided.

Other technology providers charge me for customization, and it's timeconsuming and expensive. How are you different?

The Envoy solution was designed specifically to allow for easy customization by product, disease state and co-morbidities. The initial intake form includes up to five therapies per patient, and assessments can be customized as part of the implementation process. Plus any additions or updates can be made quickly, within a matter of days, not months.

Experience the only fully-customizable Specialty Pharmacy Therapy Management solution



Learn how the Envoy solution collects, aggregates and delivers real-world evidence on the impact of clinical outcomes to the cost of care, adherence and product utilization, supporting top-line growth for your specialty product and strategic commercialization for your specialty product.

	Envoy	Other Therapy Management Solutions
Multiple disease states	~	✓
Compliance monitoring	~	~
Pharmacy management platform expertise	~	~
Educational resources	~	
Disease and drug specific care plans based on pharmacy workflow	~	
Fast, easy customization without additional fees	~	
Bi-directional communication / patient engagement	~	
Customized portal for reporting	~	
Business intelligence that drives actionable insights	~	
Flexible pricing model	~	
High-touch customer support with direct interaction with developers	✓	

Learn More: Request your live Envoy demo today